

Navigating Environmental Approvals for Municipal Operations Operator Certification Program

Environmental Approvals Branch
Environment and Climate Change
May 25, 2026

Introduction and Land Acknowledgement

This presentation was prepared with the assistance of Microsoft Copilot, an AI-powered tool used to support drafting and editing. All content has been reviewed and approved by departmental staff.

Who is EAB - What we do and why

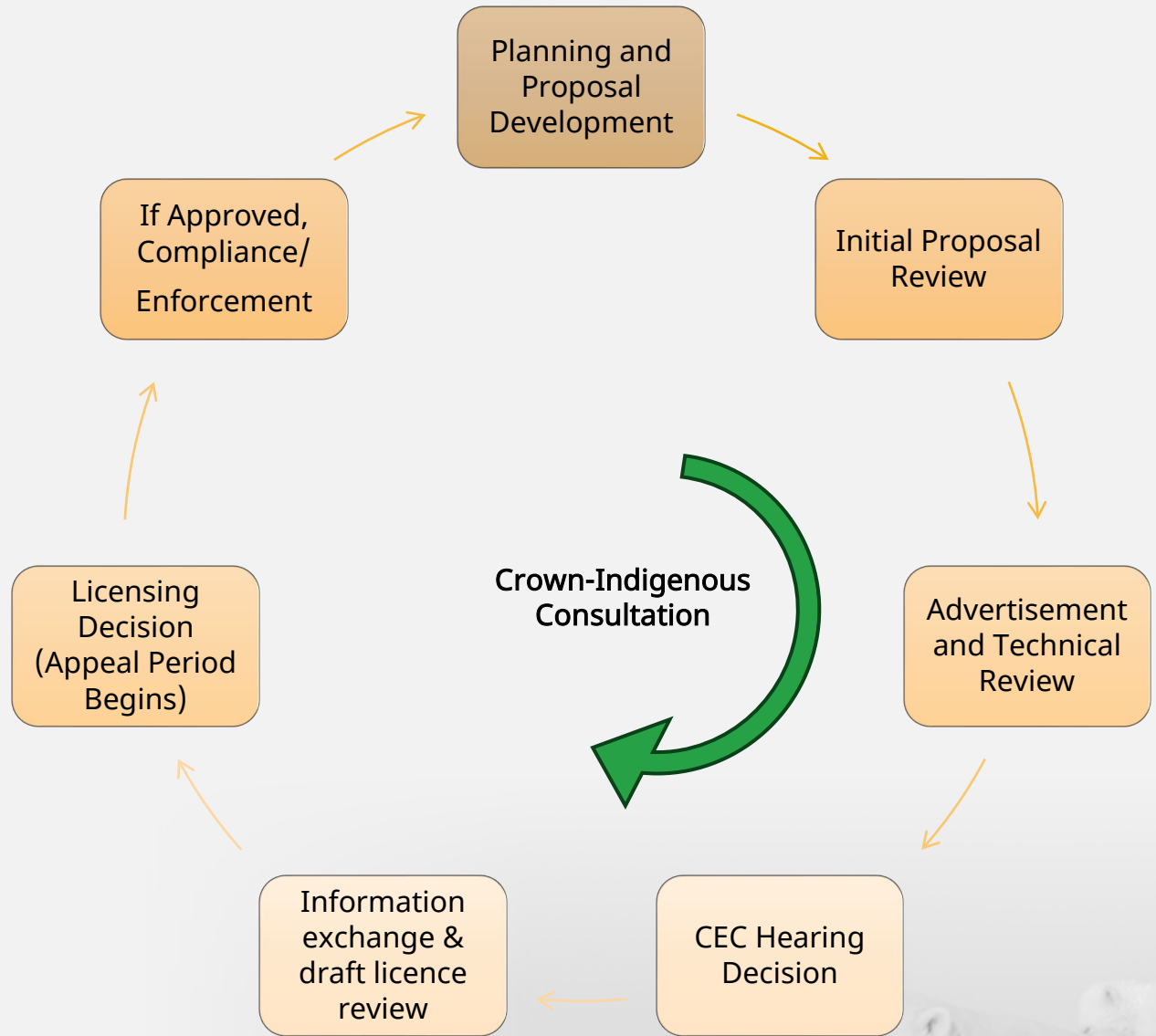
The Environmental Approvals branch works within the Environmental Stewardship division in the department of Environment and Climate Change.

The Environment Act sets out the process for reviewing and approving developments in Manitoba that could affect the environment or human health. It aims to protect people and the environment, promote early consultation, allow public input, and support responsible economic development.

We lead the review and issuance of environmental licences, water power licences, environmental permits, and manage the air quality program to support sustainable development while protecting the environment.



Manitoba's Environmental Assessment & Licensing Process



Municipal programs & services require environmental approvals

Environmental Approvals Branch:

- Solid Waste Permits & Licences
 - Waste management facilities
 - Hazardous waste disposal facilities
- Pesticide Use Permits
- Municipal Wastewater
 - Wastewater Treatment Licences
 - Public Health Act – Wastewater Collection
 - Facility Classification
 - Operator Certification

Environmental Compliance & Enforcement Branch:

- Petroleum Storage Tank System Construction & Operation Permits
- Hazardous Waste Generator Registration
- Onsite Wastewater Management Systems

Environmental Policy Delivery Unit:

- WRARS and Household Hazardous Waste programs

Office of Drinking Water:

- Drinking Water Facility Construction Permits & Operating Licences



Processing Timelines

- Processing a typical solid waste facility permit application takes 2 months
- Our licensing process typically takes a minimum of 6 to 12 months for straightforward projects
- This timeline may increase with projects that:
 - Include Crown-Indigenous Consultation processes
 - Have incomplete submission packages
 - Have changes to the original submission
 - Have significant concerns raised by the Technical Advisory Committee and/or the public

To help speed up approval for a permit or licensing application, please ensure your application package is complete.

Our team is always available to discuss your proposal and answer questions before and during the review process.



Other Environmental Approvals

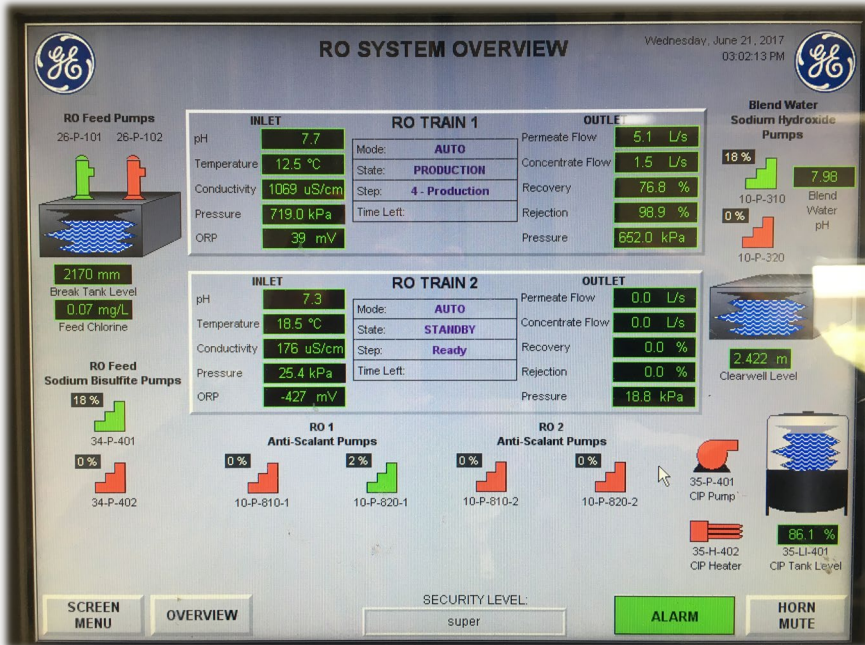
Manure Storage Facility Permits
and Decommissioning Plans

Manure Management Plans

Contaminated Sites Remediation
Plans (ECE)



Water and Wastewater Facilities and the Operator Certification Program



Today's focus will be on the Classification of Water and Wastewater Facilities and the Operator Certification Program

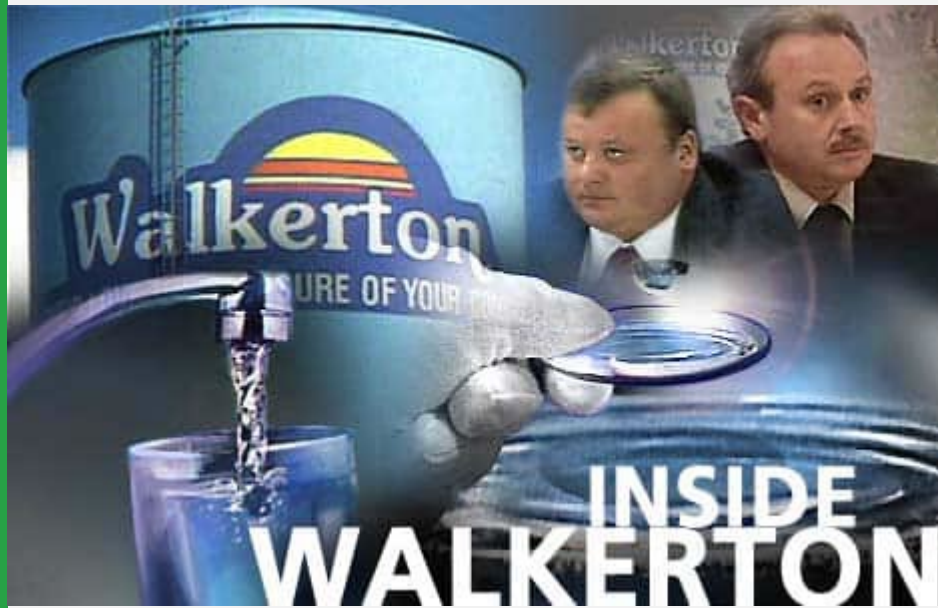


Water and Wastewater Facilities and the Operator Certification Program



- Why do we require classification and certification?
 - Walkerton Tragedy
 - Manitoba Legislation
- Permits & Licences
- Facility Classification
- Reclassification
- Requirements of Owners
- Operator Certification ...





Walkerton - Reminder of why we require classification and certification

- In May 2000, a municipal well was contaminated with manure from a nearby field.
- More than 2000 people became ill with *E. coli* and 7 people died.
 - Many were left with chronic illness
- Ontario Clean Water Agency took over operations at the Walkerton Public Utilities Commission, the Ontario Provincial Police launched an investigation into the causes of the outbreak, followed by a coroner's inquest and an environmental investigation.
- Walkerton Commission issued a report in 2002, which identified several causes of the tragedy.

The Walkerton Inquiry found several contributing causes of the tragedy

Physical - poorly designed well, no chlorination

Operator - improper operating practices, failure to report

Public Utility - focus on finance, ignored deficiencies

Laboratory - reported only to operators

Municipality And Mayor - relied on private utility

Provincial Government - Public Health Authority: relied on Environment
Environment: no enforcement, Officers not trained
Cabinet: privatization & budget cuts

Following Walkerton, provinces created more stringent environmental regulations to ensure safety of drinking water and wastewater treatment.



Manitoba

THE ENVIRONMENT ACT
(C.C.S.M. c. E125)

**Water and Wastewater Facility Operators
Regulation**

Regulation 77/2003
Registered April 22, 2003

TABLE OF CONTENTS

Section

DEFINITIONS

- 1 Definitions
- 1.1 Interpretation: "continuing education unit"

CLASSIFICATION OF FACILITIES

- 2 Classification of facilities
- 3 Definitions of "existing facility" and "new facility"
- 4 Prohibition on operating unclassified facility
- 5 Classification process
- 6 Deemed classification of certain facilities
- 7 Classification certificate to be displayed
- 8 Repealed
- 9 Reclassification on renewal or otherwise
- 10 Alterations, expansions, etc.

CERTIFICATION ADVISORY COMMITTEE

- 11 Certification advisory committee

LOI SUR L'ENVIRONNEMENT
(c. E125 de la C.P.L.M.)

**Règlement sur les exploitants d'installations
de traitement des eaux**

Règlement 77/2003
Date d'enregistrement : le 22 avril 2003

TABLE DES MATIÈRES

Article

DÉFINITIONS

- 1 Définitions
- 1.1 Interprétation d'« unité d'éducation permanente »

CLASSIFICATION DES INSTALLATIONS

- 2 Classification des installations
- 3 Définitions
- 4 Interdiction
- 5 Marche à suivre — classification
- 6 Classification réputée
- 7 Affichage du certificat
- 8 Abrogé
- 9 Reclassification
- 10 Modifications et agrandissement

COMITÉ CONSULTATIF D'ACCREDITATION

- 11 Comité consultatif d'accréditation

The [Water and Wastewater Facility Operators Regulation](#) was enacted in Manitoba in 2003.



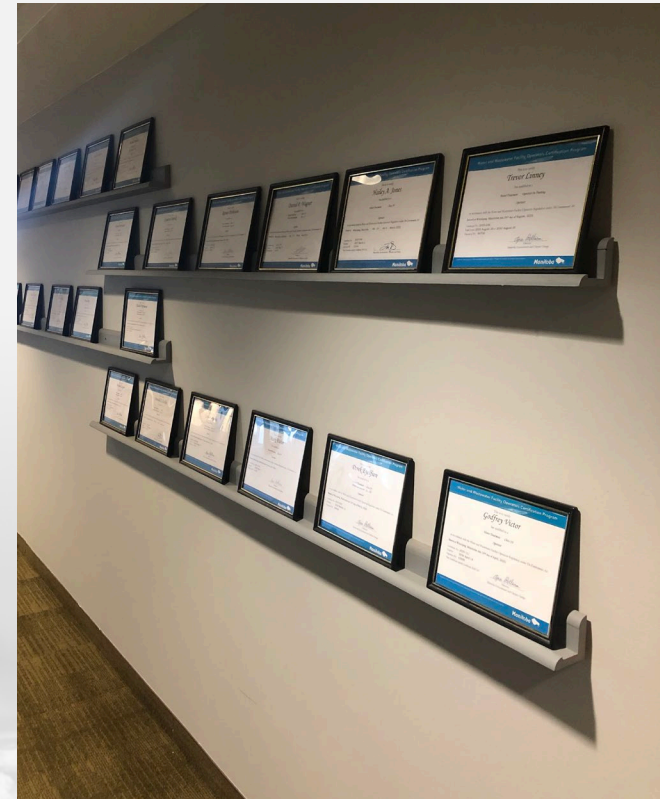
Water and Wastewater Facilities - So you own a facility

Operator Legislative requirements:

- Staff with certified operators
- Training and CEUs for operators
- Table of Organization

Facility Legislative requirements:

- Permit and Licence requirements to construct and operate a facility
- Classify the facility
- Emergency Response Plan
- Operation and Maintenance
- Record keeping



Water Systems Licence & Permit Requirements



OPERATING LICENCE FOR A PUBLIC WATER SYSTEM

LICENCE NUMBER: PWS- [REDACTED] - [REDACTED]

THE DRINKING WATER SAFETY ACT CHAPTER D101, C.C.S.M.

WATER SYSTEM CODE: [REDACTED]

OPERATION ID: [REDACTED]

EFFECTIVE DATE: [REDACTED]

EXPIRY DATE: [REDACTED]

IN ACCORDANCE WITH THE DRINKING WATER SAFETY ACT, THIS OPERATING LICENCE IS PURSUANT TO SUBSECTION 8(1) TO:

[REDACTED]: "THE LICENSEE"

FOR THE OPERATION OF THE [REDACTED] PUBLIC WATER SYSTEM, WHICH INCLUDES WELLS, THE DIRECT INFLUENCE OF SURFACE WATER, TREATMENT EQUIPMENT, WATER STORAGE RESERVOIRS OR TANKS, AND DISTRIBUTION LINES, SUBJECT TO THE ATTACHED TERMS AND CONDITIONS.

THIS LICENCE DOES NOT AFFECT THE LICENSEE'S OBLIGATIONS WITH RESPECT TO COMPLIANCE WITH ALL APPLICABLE MUNICIPAL, PROVINCIAL, AND FEDERAL LEGISLATION. THIS LICENCE SUPERSEDES ALL PREVIOUS LICENCES FOR THIS PUBLIC WATER SYSTEM.

DATE: [REDACTED]

Sacha Janzen
Director, Office of Drinking Water

Construction & Alterations

Permits needed for

- Constructing a brand-new water system
- Upgrading a water treatment system
- Installing UV units, water storage reservoirs and chlorine contact tanks
- Constructing booster pumping, pressure reducing, storage or rechlorination stations
- Extending watermains for system expansions
- Developing a new water source for an existing water system

Operation

- Licence needed for operating public and semi-public water systems
- Operation Requirements such as:
 - Emergencies
 - Treatment Standards
 - Monitoring
 - Record-keeping & Reporting



Wastewater Systems Licence & Approval Requirements

Wastewater Treatment

- Environment Act Licence
 - Construction, Operation & Maintenance of the facility
 - Discharge requirements, dates & effluent quality
 - Monitoring & Record keeping

Wastewater Collection

- Public Health Act Certificate of Approval to construct a wastewater sewer system and lift stations

THE ENVIRONMENT ACT
LOI SUR L'ENVIRONNEMENT

Manitoba 

LICENCE

File No.: 9876.00

Licence No. / Licence n°: 9876
Issue Date / Date de délivrance : May 25, 2026

In accordance with The Environment Act (C.C.S.M. c. E125) /
Conformément à la Loi sur l'environnement (C.P.L.M. c. E125)

Under Section 11(1) / Conformément au Paragraphe 11(1)

THIS LICENCE IS ISSUED TO: / CETTE LICENCE EST DONNÉE À:

Municipality XYZ ; "the licensee"

for the construction, operation, and maintenance of the development being a wastewater treatment lagoon located at NE 01-02-03 EPM in the community of Great Town, and in accordance with the proposal information filed under The Environment Act on January 1, 2026, and subject to the following specifications, limits, terms, and conditions:

DEFINITIONS

In this licence,

"**accredited laboratory**" means an analytical facility accredited by the Standards Council of Canada (SCC), or accredited by another accrediting agency recognized by Manitoba Environment and Climate Change to be equivalent to the SCC, or be able to demonstrate, upon request, that it has the quality assurance/quality control (QA/QC) procedures in place equivalent to accreditation based on the international standard ISO/IEC 17025, or otherwise approved by the director;

"**affected area**" means a geographical area, excluding the property of the development;

"**approvals branch**" means the Environmental Approvals Branch of Manitoba Environment and Climate Change, or any future branch responsible for issuing licences under The Environment Act;

"**approved**" means approved by the director or assigned environment officer in writing;

"**day**" or "**daily**" means any 24-hour period;

"**director**" means an employee so designated under The Environment Act;



What is Facility Classification?

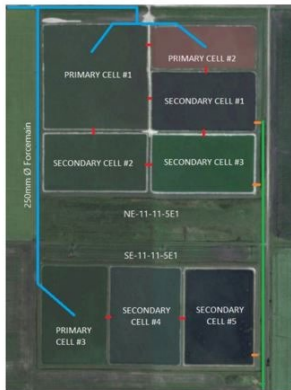
- Facilities must be classified if they hold a licence

- **Small System, Class I, II, III, IV:**

- Water Distribution
- Wastewater Collection
- Water Treatment
- Wastewater Treatment

- **Facility Classification does not expire** but must be reclassified if:

- The treatment method is proposed to change (WT and WWT)
- The population increases (WD and WWC)



Lagoon Secondary Cells



Regional Wastewater Treatment Facility



What is Facility Classification?

Water Treatment and Wastewater Treatment Facilities are classified based on **the type of treatment processes used**

Water Distribution and Wastewater Collection systems are classified based on **the population the systems serve**

Application for Water Treatment Facility Classification

**** Refer to Guidelines for Water Plant Classification for aid in Form Completion ****

SYSTEM	
New or proposed Facility seeking classification (not currently in operation)	<input type="radio"/>
Proposed start of operations (month/year)	_____
Existing Facility seeking classification (in operation prior to December 31, 2005)	<input type="radio"/>
Facility has been in operations since (approximate month/year)	_____

SIZE (refer to Supplemental Information for point designation)

1.	Maximum population or part served, peak day		
2.	Design flow average day (Circle volume option & units) OR Peak month's flow average day	Estimated or Actual <input type="radio"/> <input type="radio"/>	

WATER SUPPLY SOURCE (choose one)

1.	Groundwater
2.	Groundwater under the influence of surface water
3.	Surface water

RAW WATER

1.	Average raw water quality varies enough to require treat time or more: (choose a value from 0-10 points)
	<ul style="list-style-type: none"> Little or no variation (0 points) High variation (raw water quality subject to pollution) (10 points)

Application for Water Treatment Facility Classification

CHEMICAL TREATMENT OR ADDITION PROCESSES (choose all that apply)

1.	Chlorine dioxide (for disinfection or otherwise)	<input type="checkbox"/>	10
2.	Chlorine, gaseous (for disinfection or otherwise)	<input type="checkbox"/>	8
3.	Chlorine, liquid or powdered (for disinfection or otherwise)	<input type="checkbox"/>	5
4.	Chloramination	<input type="checkbox"/>	8
5.	Fluoridation	<input type="checkbox"/>	5
6.	Ozonization (on-site generation)	<input type="checkbox"/>	10
7.	pH adjustment (calcium carbonate, carbon dioxide, hydrochloric acid, calcium oxide, calcium hydroxide, sodium hydroxide, sulphuric acid, other)	<input type="checkbox"/>	4
8.	Stability or corrosion control (calcium oxide, calcium hydroxide, sodium carbonate, sodium hexametaphosphate, other)	<input type="checkbox"/>	4
9.	Pre-oxidation (potassium permanganate, other)	<input type="checkbox"/>	2

COAGULATION PROCESSES (choose all that apply)

1.	Coagulation	<input type="checkbox"/>	5
2.	Flocculation	<input type="checkbox"/>	5

CLARIFICATION AND SEDIMENTATION PROCESSES (choose all that apply)

1.	Horizontal - flow (rectangular basins)	<input type="checkbox"/>	5
2.	Horizontal - flow (round basins)	<input type="checkbox"/>	7
3.	Up-flow solid-contact sedimentation (includes coagulation & flocculation)	<input type="checkbox"/>	15
4.	Inclined-plate sedimentation or tube sedimentation, or both	<input type="checkbox"/>	7
5.	Sedimentation (other) Describe	<input type="checkbox"/>	5
6.	Dissolved air flotation	<input type="checkbox"/>	30

Application for Wastewater Collection Facility Classification

SYSTEM	
New or proposed facility seeking classification	<input type="checkbox"/>
Proposed start of operations (month/year)	_____
Existing facility seeking classification (in operation prior to August 30, 2005)	<input type="checkbox"/>
Facility has been in operation since (approximate month/year)	_____

SIZE (choose one)

Population Served is LESS THAN or EQUAL TO 500 (small system)	<input type="radio"/>	
Population Served is 501 to 1,500 (class 1)	<input type="radio"/>	
Population Served is 1,501 to 15,000 (class 2)	<input type="radio"/>	
Population Served is 15,001 to 50,000 (class 3)	<input type="radio"/>	
Population Served is 50,001 or more (class 4)	<input type="radio"/>	

APPLICANT VERIFICATION

I hereby declare that all information in this application is true.

Name of Applicant¹ (PRINT) _____

Title: _____

Telephone: _____ Fax: _____

Email _____

Signature of Authorized Representative: _____ Date: _____

¹ Applicant must be an authorized representative of the owner/operating authority (i.e. manager, P. Eng., or overall responsible operator).

Facility Classification

- Classification tells the owner what class of certification is required for operators of the facility.
- Classification is granted upon application by the facility owner and verification by the regional Drinking Water Officer or Environment Officer.
- Each facility is required to have the classification certificate posted in the facility itself in a visible area, or at the facility office.

Water and Wastewater Facility Operators Certification Program

This is to certify that the

Municipality of XYZ Lagoon

owned by

Municipality of XYZ

has been classified as a

Class X Wastewater Treatment System

in accordance with the Water and Wastewater Facility Operators Regulation under *The Environment Act*.

Dated at Winnipeg, Manitoba this XXth day of May 20XX.

Certificate No.: 20XX-XXXX

Manitoba Environment and Climate Change

Certificate is the property of Manitoba Environment and Climate Change and must be surrendered upon request.

Manitoba 



Reclassification - when is it needed?

Changes to Processes & Treatment Systems

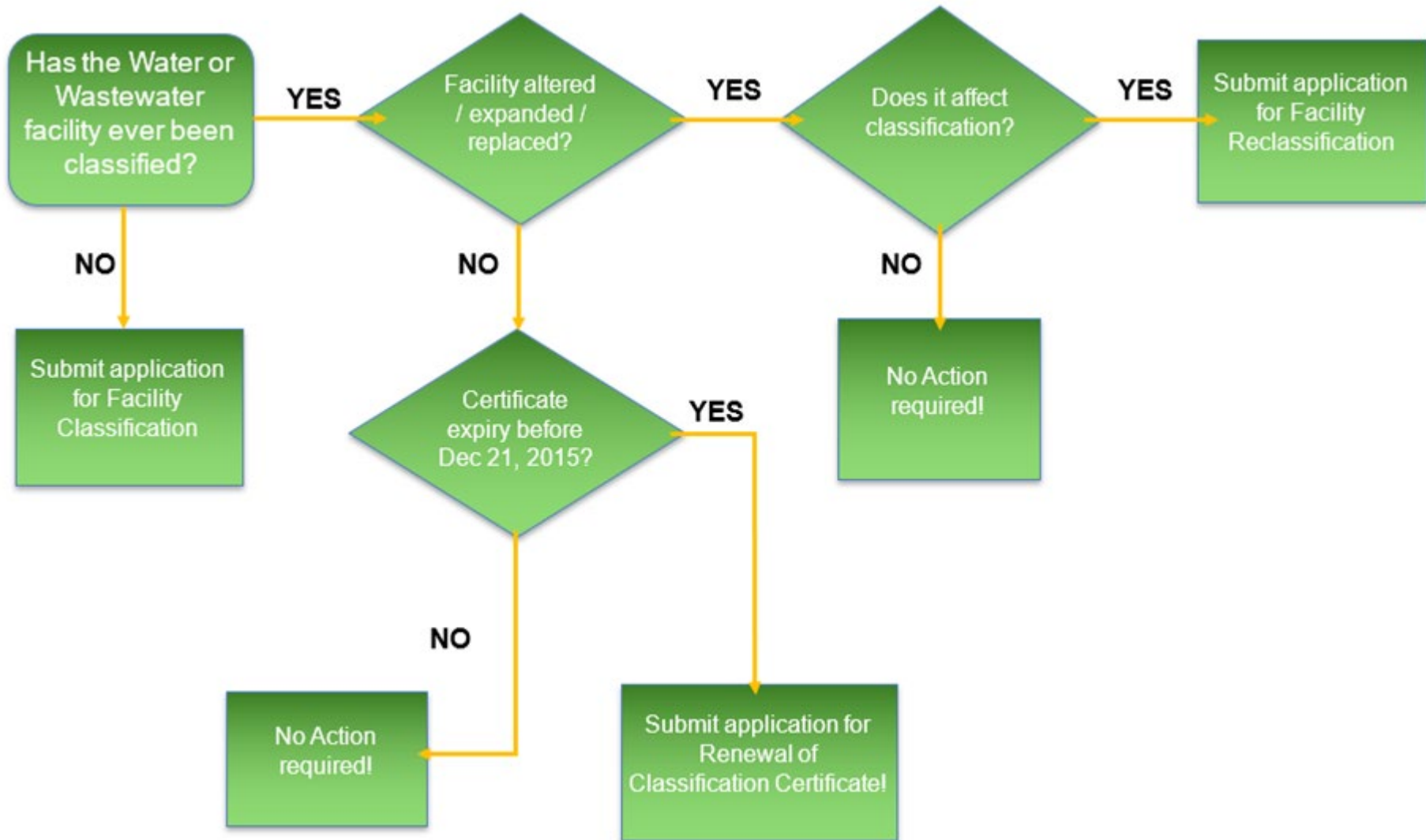
- Modifications
- Expansions
- Decommissioning

Increase in Population

- Water Distribution
- Wastewater Collection



Reclassification - when is it needed?



All Operators Certified

Facility owners must ensure that every operator employed in the facility holds an operator's certificate for the category of facility



Operators must obtain certification to work in a facility (Schedule B)

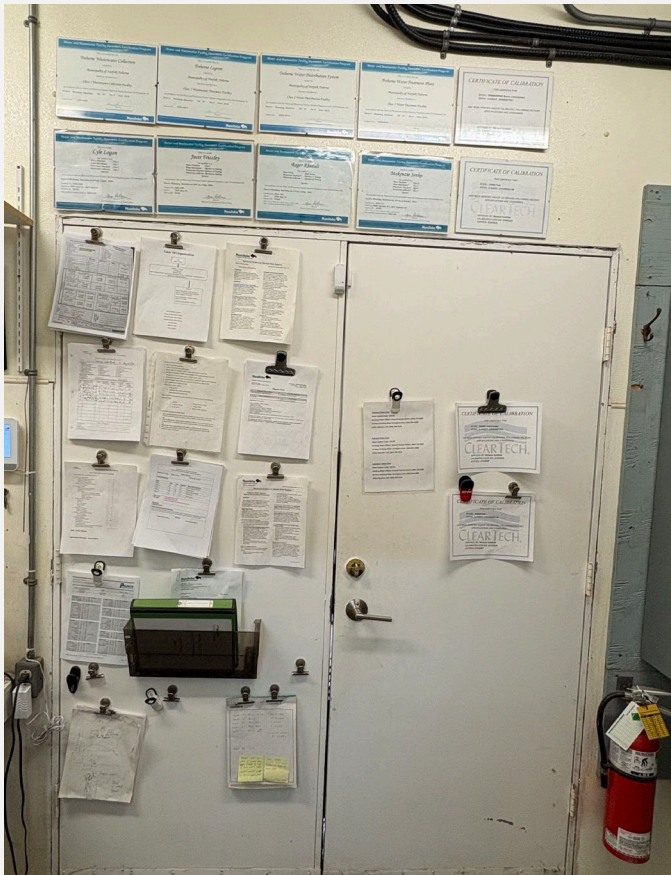
Operator-in-Training

Small System, Class I-IV Operator

Operator-in-Charge must hold certification for the level and category of the facility



Operator-in-Charge



Holds certification for the category and same class as facility

Responsible for the overall operation of the facility at all times

Written record of designated OIC for each shift

Temporary assignment of OIC in exceptional circumstances

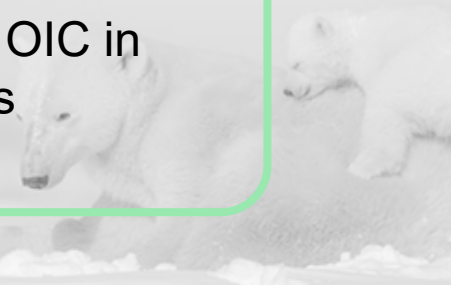
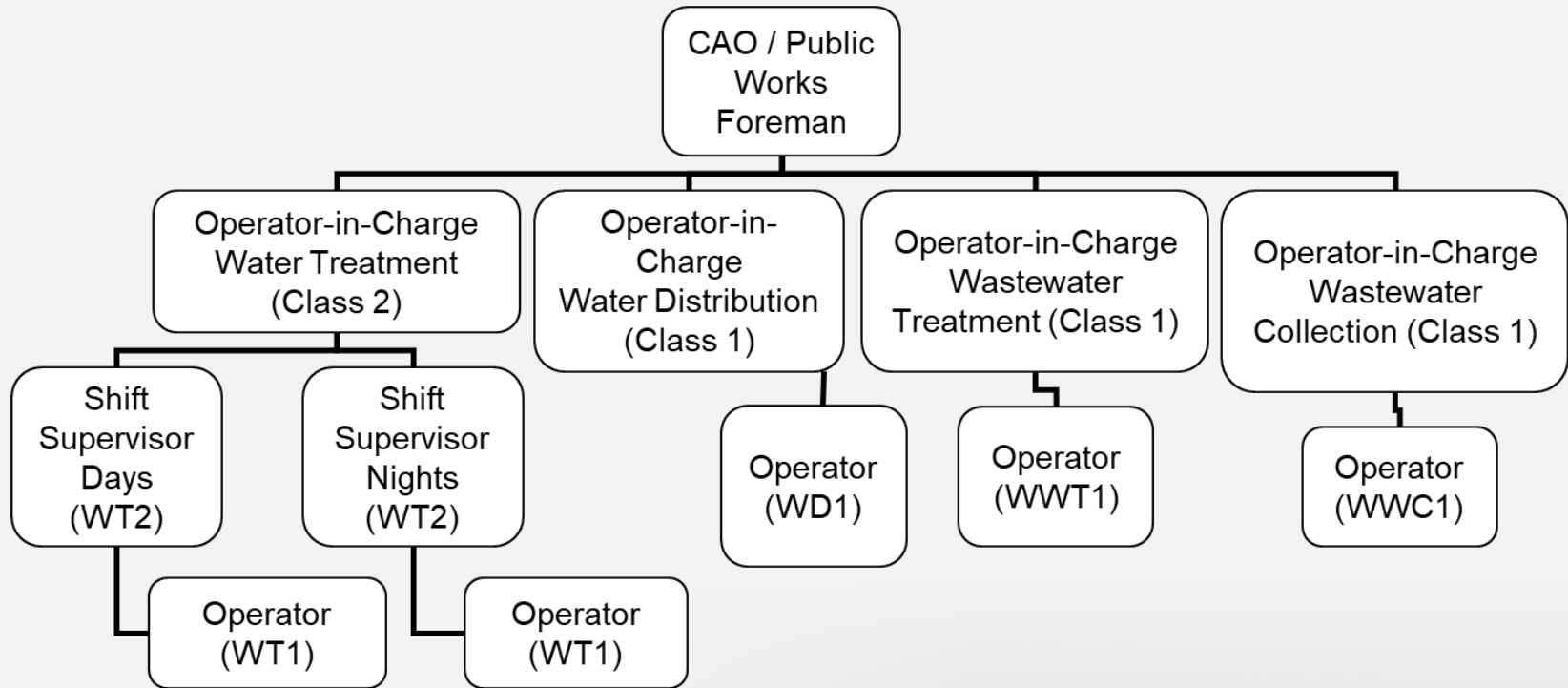


Table of Organization



Legend:

WT = Water Treatment

WD = Water Distribution

WWC = Wastewater Collection

WWT = Wastewater Treatment



Emergency Response Plan

Security Analysis and Emergency Response

1. OBJECTIVES
2. HAZARD ASSESSMENT
3. VULNERABILITY ASSESSMENT
 - 3.1. Identify system components
 - 3.2. Determine effects of hazards on system components
4. MITIGATION MEASURES
 - 4.1. Personnel shortages
 - 4.2. Mitigation at the raw water source
 - 4.3. Mitigation of treatment process failures
 - 4.4. Mitigation of distribution failures
 - 4.5. Preventing access to facilities

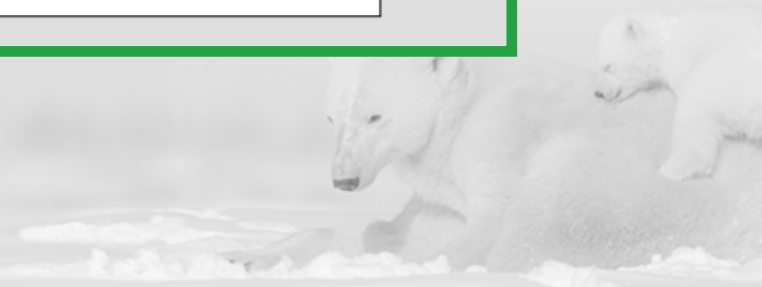
Part 1: Preparation Phase

5. PLAN ACTIVATION
 - 5.1. Essential components of the plan
 - 5.2. Plan activation process
 - 5.3. Emergency contact list
6. EMERGENCY RESPONSE AND RECOVERY
 - 6.1. Incidents and severity rating
 - 6.2. Emergency action chart
7. EVALUATION AND TRAINING
 - 7.1. Self-evaluation
 - 7.2. Training
 - 7.3. Operational drills
 - 7.4. Occurrence evaluation

Part 2: Execution Phase

8. EXAMPLES OF POTENTIAL EMERGENCY SCENARIOS AND TYPICAL RESPONSES

Emergency Response Plan



Water and Wastewater Facilities - So you own a facility



Manitoba government

Questions on Facility Classification?



Operator Certification

- What is an Operator-in-Training?
- Small Systems Requirements
- Class I to IV Requirements
- Upgrades
- CEUs and Renewals
- Expiries
- Succession Planning, Emergencies and Backup Coverage

**Please add questions to the chat
or hold to the end for discussion**



What is an Operator-in-Training?

The OIT designation helps operators gain the experience they need for certification.

Must be under the supervision of a Certified Operator

* OIT certification cannot be renewed & will expire after 5 years *



Operator-in-Training is
“an operator who has not acquired the necessary experience, attained the required academic achievement or passed the required examination to qualify for an operator's certificate”

Small Systems

Classification

- Small Systems - Water
- Small Systems - Wastewater

Certification

- Small Systems Water Operator
- Small Systems Wastewater Operator

Requirements & Renewals

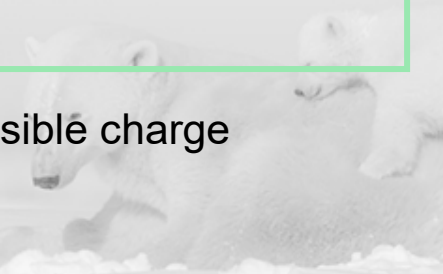
- Grade 10 minimum education
- Shorter time to full certification
 - 6 months work experience
- Exam
- Fewer CEUs for Renewal – 3.0 needed every 5 years



Requirements for Certification

Class I	To upgrade to Class II	To upgrade to Class III	To upgrade to Class IV
<ul style="list-style-type: none"> ▪ Minimum Grade 12 or equivalent education ▪ Employed in a Class I or higher facility – 1 year ▪ Exam 	<ul style="list-style-type: none"> ▪ Employed in a Class I or higher facility – 3 years ▪ Exam 	<ul style="list-style-type: none"> ▪ Post-secondary education (or CEU substitution) – at least 2 years ▪ Work experience – 4 years ▪ Employed in a Class II or higher facility ▪ DRC* supervisory experience ▪ Exam 	<ul style="list-style-type: none"> ▪ Post-secondary education (or CEU substitution) – at least 4 years ▪ Work experience – 4 years ▪ Employed in a Class III or higher facility ▪ DRC* supervisory experience ▪ Exam

*Direct-responsible charge



Operator Certification Upgrade

As operators advance/upgrade in classes or categories of certification, they need:

- Exam
- Operating Experience
 - CEUs or post-secondary education substitutions available
- Direct Responsible Charge Experience (Class III and IV)
 - CEUs or post-secondary education substitutions available
- Post-secondary education or substitution

Water and Wastewater Facility Operators Certification Program

This is to certify
XYZ Employee

has qualified as a

Wastewater Treatment Class II

Operator

in accordance with the Water and Wastewater Facility Operators Regulation under *The Environment Act*.

Dated at Winnipeg, Manitoba this XXth day of December, 202X.

Certificate No.: 202X-XXX

Expires: 2028 December XX

Operator ID: XXXXX

This Certificate repeals Certificate 20XX-XXX

Director
Manitoba Environment and Climate Change



CEUs and Renewals

Certificates must be renewed every 5 years using Continuing Education Units (CEUs)

6.0 CEUs needed in total for Class I to IV

3.0 CEUs needed in total for Small Systems

Operator must satisfy the CEU requirement for the highest class of certification that they hold

Recommended that the CEUs include all categories

Courses must be current; i.e., taken within the last 5 years

75% core courses relating to all certifications held (at minimum)

25% safety, management, computer courses (at maximum)

CEUs and Renewals

Operator and Employer track records of completion and ensure the CEUs are completed before renewal is due

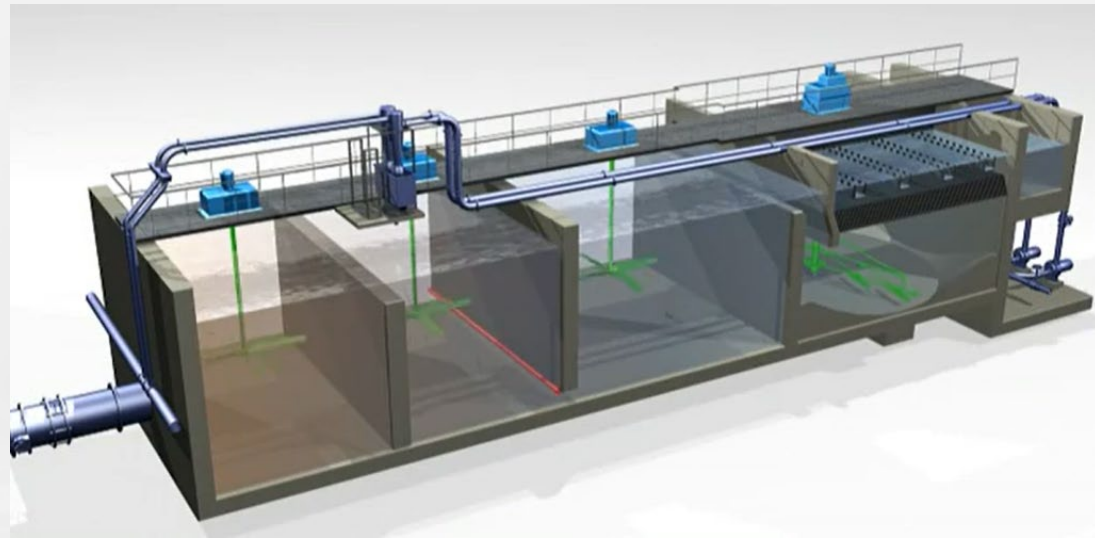
Send renewal applications 60 days before expiry

Attach proof of CEUs (copy of course certificates) [Updated CEU list online](#)

Certificate upgrade and renewal can happen anytime during 5-year period

OIT Certificates are not renewable

Did you find a potential new course for CEU credit? Check out the [CEU Guideline](#) to learn how courses are evaluated by the program!





MWWA – Manitoba Water and Wastewater Association

- The association is dedicated to environmental stewardship, protection of public health and advancement of water and wastewater professionals through training and educational opportunities.
- Annual Conference and training sessions provide CEUs
- Recently launched a [Certification Toolkit](#) to support operators in obtaining certification.

www.mwwa.net

Class 1 Certificate

This is the first full class-level certification. **You must:**

Requirements

Education

Grade 12 (Class 1-4) ✓

Exam

Minimum 70% ✓

[Manitoba Exam Schedule](#) →

[Application for Exam Registration](#) →

Operating Experience

1 year ✓

No substitutions allowed.



What happens if my certificate expires?

- No extension granted for expired certificates
- Operator certificates that are **expired for less than 3 years** can be reissued by completing the required CEUs
 - **Note:** *Additional CEUs may be required for the period the certificate was expired on top of the needed CEUs for renewal.*
- Operator certificate that is **expired for more than 3 years** will require the operator to rewrite and pass the relevant exam
e.g., expired Class 3 WT certificate must re-write the Class 3 WT exam



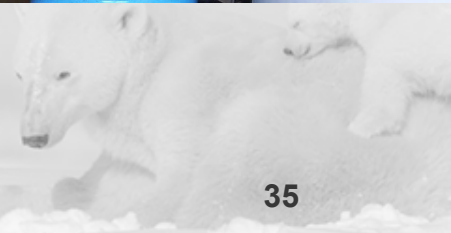
Succession Planning Emergency & Back-up Coverage

Importance of succession planning and for emergency coverage

- Invest in your employees to upgrade
- Provide opportunities to gain experience:
 - backup coverage
 - mentoring
- Reach out to neighbouring communities to develop shared or emergency coverage plans - MOU

Conditional Certification

- Only issued under exceptional circumstances, when all other options have been considered and pursued by the municipality

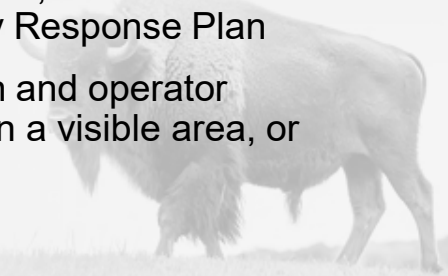


Key Takeaways: What are my responsibilities as a facility owner?



Legislative Requirements under the [Water and Wastewater Facility Operators Regulation](#)

- Ensure facilities are properly classified
 - Reclassification may be needed upon alteration
- Ensure that every operator employed in the facility holds a certificate for the category of facility
 - OIC must hold certification for the level and category of the facility
 - New operators apply for OIT upon hiring
- Ensure operators are completing and tracking CEUs and applying for renewal
- Ensure DRC, operating experience and education/CEU substitution is in place for operator upgrades
- Maintain operating records, Table of Organization, Emergency Response Plan
- Post facility classification and operator certificates in the facility in a visible area, or at the facility office



Regional Contacts

Environmental Compliance and Enforcement

Environment Officers
204-945-5305

Regional Offices – Contact

Region	Email
Winnipeg	EnvCEWinnipeg@gov.mb.ca
Central – Portage la Prairie	EnvCEPortage@gov.mb.ca
Eastern – Lac du Bonnet Ste. Anne Steinbach	EnvCEEastern@gov.mb.ca
Interlake – Gimli Selkirk	EnvCEInterlake@gov.mb.ca
North – The Pas Thompson	EnvCENorth@gov.mb.ca
Western – Brandon Dauphin	EnvCEWestern@gov.mb.ca

Office of Drinking Water

Drinking Water Officers
204-945-5762

odw@gov.mb.ca

Regional Offices - Contact

Regional Offices	
Winnipeg	Brandon
Dauphin	Gimli
Lac du Bonnet	Minnedosa
Portage la Prairie	Steinbach
Thompson	

Emergency Response Line - 24-hr

Phone: 204-944-4888

Toll-Free: 1-855-944-4888

Thank You!

Environmental Approvals

204-945-8321

Environmental Approvals -
Contact

Program Website

www.manitoba.ca/certification

Suggestions or Questions?

Email us @ wwopcert@gov.mb.ca



Thank you for contacting the Water and Wastewater Facility Operators Certification Program. We have received your submission. You will be notified via email or phone call within five business days if any additional information is required.

You can find information on our program at www.manitoba.ca/certification

OPERATOR CERTIFICATION: Please refer to the following Quick Links.

- Operator Certification [EXAM Schedules](#) and [EXAM Registration Form](#)
- Operator Certification Requirements [Information Bulletin](#)
- Operator Certification Program [FAQ](#)
- Operator Certification [Application Forms](#)
- Continuing Education Unit ([CEU Guidelines](#))

Complete operator certification applications will be issued a certificate within two months. You will be contacted if further information is required regarding your application.

Please submit [Renewal Applications](#) 60 days prior to the certificate's expiry date. **6.0 CEUs are required for renewal of Class 1-4 certificates; 3.0 CEUs are required for small system certificates.** Please refer to the [CEU Guidelines](#) for more information.

FACILITY CLASSIFICATION: Please refer to the following Quick Links.

- Facility Classification [Information Bulletin](#)
- Facility Classification [Application Forms](#)
- Table of Organization ([TOO Sample Forms](#))

PAYMENT OPTIONS: Payments to the Certification Program can be made through the following.

- [Online Payment](#) (preferred method)
- [Cheque](#) is payable to the Minister of Finance and submitted with a copy of your completed application and mailed to the Certification Program.

Thank you,

Water and Wastewater Operators
Certification Program

Manitoba Environment and Climate Change
Environmental Approvals Branch

Box 35, 14 Fultz Blvd, Winnipeg MB R3Y 0L6

wwopcert@gov.mb.ca

www.manitoba.ca/certification